



# Federation of National Postal Organisations

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**SIVAJI VASIREDDY**

Secretary General

No. FNPO/APT 2.0 Targets/2025

06.08.2025

To  
The Secretary Posts,  
Dak Bhavan,  
New Delhi-110001.

Respected Madam,

**Subject: Request to Defer Conduct of Melas, Login Days, and Target-Oriented activities during August to October 2025 - reg.**

We all are very much aware that Department of Post has successfully transitioned from IT 1.0 (SAP & CSI) to the new APT 2.0 platform. While this rollout marks a significant technological advancement, the ground-level realities remain extremely challenging.

Contrary to our expectations of a smoother experience, we are facing considerable difficulties in adapting to the new system. The functioning of offices has been severely impacted, resulting in operational delays and mounting pressure from both the public and supervisory levels. The situation is proving to be highly stressful for field-level officials who are making earnest efforts to cope with the changes and deliver uninterrupted services.

During the ongoing software transition and system rollout, many staff members are facing considerable difficulty, especially when they are still unfamiliar with certain key processes—such as winding up the day's transactions. Despite these genuine challenges, it is observed that certain branches in the Circle Offices and Regional Offices are continuously pressurizing field units for statistical figures and data.

We are truly surprised by such insistence at a time when the basic functionality is yet to be stabilized. It raises a concern whether such officers are fully aware of the ground realities and the operational difficulties being encountered at the divisional and unit levels.

In this crucial phase, we kindly request that the hardships being faced by the field staff be taken into due consideration. A more empathetic and coordinated approach from higher officers will not only ease the burden on staff but also contribute to a smoother and more effective migration process.

In view of this critical phase of adaptation, we sincerely request your good self to temporarily defer all target-related programs and activities such as Melas, login days, Aadhaar camps, and similar initiatives for a period of three months – August to October 2025. This will help the staff concentrate on stabilizing operations under IT 2.0 (APT 2.0) without additional pressure.

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
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We sincerely hope that necessary instructions will be issued to all concerned to avoid undue pressure on operational units and to allow them sufficient time to familiarize themselves with the new system.

We are confident that with your esteemed support, we will soon overcome this transition phase and restore full efficiency. We look forward to your kind understanding and positive consideration of our request.

Thanking you Madam,

Yours sincerely,

  
(SIVAJI VASIREDDY)  
Secretary General